

**Student Success Council**

Meeting Minutes

Wednesday, March 7, 2018

**Attendees:** Alicia Roberson, Chere Peguesse, Kate Warner, Sheri Gravett, Sheri Noviello, Stanley Jones, Keith Warburg, Tee Mitchell, Gerald Williams, Rodney Carr, Rob Freidhoff, Shauna Branch, Sha' Wildred, Shauna Branch, Lee Grimes, Jarrod Murray, Keisha Roberts, Bob Smith, Doug Tanner, Michael Schmidt

**Recorder:** Sheri Noviello

Topic	Discussion	Outcome	Responsibility
Minutes from 1/24/18, 2/7/18, and 2/21/18			
Strategic Plan Keith Warburg	Keith provided a tour of the strategic plan website. Sha' suggested the inclusion of a place to get a printable format of the strategic plan on the website.		
Barriers/The Next Level 1 <sup>st</sup> Generation/At-Risk/Select Groups Rodney Carr	Rodney discussed the need for a marketing campaign specifically for First Generation students. More than half of the SSC were first generation college students and may be used to provide experiences that inspire First Generation students. Doug Tanner spoke about the need to do something similar for military students. Bob Smith spoke of some mindsets that First Generation students may have, one of those being the feeling that they don't really belong at the institution. Rob Freidhoff added that we need to make sure that these students have the ability to communicate effectively with their parents regarding their college experience. Bob added that we need to de-code some of the terms/phrases used on a regular basis that many may not understand. Lee Grimes talked about the concept of	At-risk – Alicia, Sha', Keisha, Stanley, Rob, Michael First Generation – Keith, Keisha, Kate, Doug, Stanley, Rob, Michael Adult Learners – Alicia, Jarrod, Sheri Military – Sha', Jarrod, Doug Online Learners – Sha', Gerald, Jarrod Parents – Keith, Alicia, Chere, Stanley, Kate, Michael, Lee Students from rural areas – Keith, Lee Minority – Kate	

	<p>universality and that we may need to help parents understand the First Year Experience as well. Kate Warner also suggested support for students who are having difficulty navigating the transformative nature of going to college. Michael Schmidt spoke of the need to make sure that integration of these students is important while recognizing their unique experience as a First Generation student. Rodney suggested developing task forces that would address different groups of students. Rodney spoke about a Parent Portal that is being explored as an option to get information to parents. Students would actually control the information that parents would be allowed to access. Facebook can be used to optimize communication to students at least until September when students make friends and move to SnapChat. Facebook is also valuable in reaching students prior to getting to campus.</p>	<p>If you have suggestions for using Facebook and other social media, please provide those to Rodney.</p>	
<p>Update on Advising Rob Freidhoff</p>	<p>Rob provided an update for the new Academic Advising Model that will start July 1, 2018. All new and transfer students that will start this fall will be advised within the new Academic College Advising Centers. Qualifications for the new advisors: Bachelors required, masters preferred; experience in higher education would be helpful. Hopefully, Advising Center Directors will be in place by the end of March. It is evident that many faculty are very committed to quality advising and want to make sure that they are still involved in this process. As we make this transition, please notify Rob of any problems that occur. Michael Schmidt asked about the involvement of the colleges' deans' offices in the process of hiring.</p>		

	<p>Rob wants involvement from the colleges; however, there may not be the numbers of applicants for a robust selection process.</p>		
<p>Course Offerings – Online Courses Bob Smith</p>	<p>VSU enrollment is down about 2% across the board; however, online enrollment is up. Currently, we do get a differential for online courses; however, this fee will be terminated in another 1-2 years. While this differential may result in increased revenue at this time, online students do not pay fees that pay for certain debt. Decisions to put courses/programs online needs to be discussed. Deans were asked to explore the ability to offer more F2F courses rather than online courses in the future. Bob asked why we register for summer so late in the year when our competitors are registering even as early as December. He also stated that we need to be more intentional in our decisions regarding course delivery. Michael Schmidt highlighted the historical occurrence of the rotation of and multiple interims in upper administration that caused a ping-pong effect of trying to adhere to new initiatives. Also, there have been some deans/DH that state that if a faculty member wants to teach in the summer, then they will only be able to do so online. Rodney suggested that we need to look at data regarding online courses and student success as we move forward. Jarrod suggested a regulatory process for putting a course online. Kate Warner has a faculty member that wants to teach a course F2F and online in the same course. Sha' asked Stanley to send out the definition of online, hybrid, and F2F courses.</p>		

<p>Summer Schedule and Fee Proration Rodney Carr</p>	<p>Students who took a 1 hour credit course in Summer 2017 paid about \$1100 in fees. The President's Cabinet approved a proration of fees starting at 1 credit hour = \$495. Traycee Martin will be sending out a table with the prorated fees and Keith will work to communicate this information out to students.</p>		
<p>Announcements</p>	<p>Bob Smith - SACSCOC has made some changes regarding the accreditation process. We will need a coherent plan to teach students who receive financial aid the ability to manage their finances and repay debt. Michael Schmidt – We need to do a better job of making new faculty members feel welcomed, e.g., office keys on a VSU lanyard, to promote faculty retention.</p>		
<p>Next meeting</p>		<p>The tentative date for the next meeting will be in March 21, 2018 at 1:00.</p>	<p>Rodney Carr has already sent out a calendar invite</p>